Federal State Autonomous Educational Institution of Higher Education "Peoples' Friendship University of Russia"

Faculty of Economics

COURSE ANNOTATION

Recommended by the MSS for the direction of training/specialty:

38.04.02 «Management»
(code and name of the training area/specialty)

International marketing and business

(name (profile/specialization) of the EP HE)

COURSE ANNOTATION

Course name	Consumer behaviour
Course volume, ECTS/hours.	4/144
COU	JRSE CONTENTS
Course parts	Topics
Topic 1. Theoretical foundations of	Consumer behavior and marketing. Evolution of
consumer behavior. Types of	the role of consumers in marketing. Characteristics
consumer behavior assessments.	of the main categories of consumer behavior.
	Goals, objectives and methods of studying
	consumer behavior
Topic 2. Factors of external influence	The influence of culture on consumer behavior. Diversity of cultures and globalization of
on consumers	consumption. The importance of reference groups
	in consumer behavior. The role of the family and
	the household. Social stratification, social status
	and consumption.
	Perception and processing of information. Methods
	of training consumers. Motivation, personality and
	emotions in consumer behavior. Personal values,
	lifestyle and consumer resources. Psychographics
T 1 2 T 4 1 P 4	of the consumer profile.
Topic 3 Internal factors consumer behavior.	Situational factors in the decision-making process.
Denavior.	Types of situations and factors of situational influence. A model of the consumer acceptance
	process. Variables that shape the decision-making
	process. Types of decision-making process. Factors
	influencing the expansion of the problem solution.
	The market of industrial goods. The market of
	intermediate sellers. The market of public
	institutions.
Topic 4. Characteristics of the	The process of consumer awareness of the need for
purchase decision-making process in	a product. The relationship of awareness of the
the consumer and business markets.	need in the process of making a consumer purchase
	decision with the objectives of marketing activities. Identification and measurement of consumer
	problems, the marketer's reaction to the
	consumer's awareness of their problems.
Topic 5. Consumer awareness of the	Characteristics of the information search stage of
need for the product and information	the product. Internal and external search, types,
search.	sources of information. The process of information
	assessment.
Topic 6. Making a purchase decision	Determination of the choice options. The decision
	to evaluate the selected options. Classical
	hierarchical models, a weak involvement model,
	and an extended model.

Topic 7. Consumer behavior models	Types of purchases (fully planned, partially
focused on benefits, image,	planned, unplanned). Characteristics of the factors
behavioral aspects.	influencing the purchase. Retail trade and the
	purchase process. In-store purchase factors:
	exposure, price, its layout and atmosphere, sales
	staff, the situation of lack of goods. Product display
	as a factor of influence on consumer behavior.
	Establishing contact with the consumer: integrated
	marketing communications.

Developer:	
Phd, associate professor marketing of	dept.

Course name	Corporate marketing at global markets
Course	2/72
volume,	
ECTS/hours.	
	COURSE CONTENTS
Course parts	Topics
Topic 1.	The structure of the GCM course. Definition of GCM. The essence, goals,
Introduction	objectives and principles of the GCM.
to GCM	
Topic 2.	International marketing and globalization. The growth of global
Factors	protectionism. Strengthening the role of TNCs. Harmonization of world
influencing	standards. The impact of the latest information technologies and
organizational	electronic communications on the development of international marketing
behavior and	activities. International marketing and the global economic crisis.
markets in	The position of TNCs in the global economy. Assessment of the impact of
GCM.	TNCs on the development of the international market.
Topic 3.	Strategic decisions and global goals of TNCs in international marketing.
Marketing	The value of affiliated companies.
research in	Information system in the GCM. Structure, content and sources of
GCM.	international marketing information. Goals and methods of international
	marketing research. Technology of international marketing research.
	Types of marketing research. The choice of performers depends on the
	type of research. Methods of processing marketing information.
	International marketing research on the Internet.
Topic 4.	The concept of a management decision. Types of management decisions.
Management	Classification of management decisions. Efficiency of management
decisions in	decisions. The unit responsible for decision-making (DMU-Decision-

B2B	Making Unit) is the Purchasing Center (TBC).
	Making Unit) is the Furchasing Center (TBC).
companies.	The well of the mysdust in the CCM Feetunes of the clobal commedity
Topic 5.	The role of the product in the GCM. Features of the global commodity
Products and	policy. Systematization of factors determining the development of global
the formation	trade policy. Requirements for a global product. Features of the
of added value	formation of a global assortment. Quality management of global goods
of GCR	and services.
products.	
Topic 6.	Factors of the economic and financial environment in international
Market	marketing. Regional economic unions: their impact on the international
formation for	marketing activities of companies. Foreign currencies and international
a new global	marketing activities. The importance of international financial and
product.	economic organizations for the regulation of international economic
	relations.
Topic 7.	Economic evaluation of the effectiveness of the company's international
Strategic	marketing activities. The importance of organizing the company's
planning in	international marketing activities. International marketing management.
GCM.	Stages of international strategic planning. Comparative characteristics of
	national and international strategic marketing planning. The main
	sections of the marketing plan when the company enters foreign markets.
Topic 8.	International marketing control. The value of price in international
Pricing	marketing. The concept of the world price. The main types of world prices
strategy in	and their features. Pricing factors in foreign markets. The mechanism and
GCM.	stages of the formation of the export price. Pricing strategies in
	international markets. Problems of price discrimination. Features of TNK
	pricing policy.
Topic 9.	Organization of distribution channels and promotion of goods in
Procurement	international marketing. The main types of sales structures. Own sales
and industrial	bodies. Third-party sales organizations. Sales organizations abroad.
distribution	Criteria for the selection of channels for the distribution of goods in
strategy in	foreign markets. The importance of international logistics. Problems of
GCM.	unlicensed trade in international marketing.

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Course name	Global consumer trends
Course volume, ECTS/hours.	4/144
COURSE CONTENTS	
Course parts	Topics

Consumer markets and consumer purchasing behavior Features of marketing research of consumer behavior. The essence of the analysis of consumer and types of consumer behavior. The theory of consumer behavior. The concept and purpose of studying the values of consumers. Types, scales and analysis of values. Factors influencing the decision- making process about the purchase. The study of the relations of consumers using multifactor models: Fishbein method, ideal point method, the model "black box", a model SOR. Main principles of formation of representations about consumer buying behavior: the consumer is independent, motivation and consumer behavior is attained through research, consumer behavior can be
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buying behavior: the consumer is independent, motivation and consumer behavior is attained
motivation and consumer behavior is attained
through research, consumer behavior can be
till dugil research, consumer behavior can be
influenced, consumer behavior socially legitimate.
Types of consumer markets and their classification
Characteristics of the buyer and the The culture of a society as an important factor of
modeling of consumer behavior external influence on consumer behavior. The
considering external factors classification of cultural values: other-oriented;
focused on nature; directed to oneself. High and low
context culture. Cultural variations in verbal and
non-verbal communications. Cross-cultural and
global marketing strategy.
Social inequality and the determinants of social
class. The concept of "social stratification of
society." Sociological status of the individual as the
basis of social position. Determinants of social class
and social status of the consumer: economic
variables, variables interaction, and political
determinants. Group communication as a factor of
influence on consumer behavior. Reference groups
and their types, forms of influence of reference
groups on consumer choice. The impact of
information by "word of mouth". The household
and the family as the primary external factor of
consumer behavior. Changes in household
structure and marketing. Role behavior in family
purchases and its use in marketing decisions
The world economy and patterns of Main categories and indicators characterizing the
formation. Modern approaches to condition and dynamics of development of MAE.
the typology of countries. Indicators international comparison of
development of countries (GDP, GNP and NI, the
Index of human development). The essence of the
international division of labor (MRI). The main
characteristics and development trends of the
international division of labour. The classification
of countries by economic potential and the level of
their socio-economic development. Features and
characteristics of economic development of
advanced countries. Features modern economic
development of USA, Japan and countries of

	Western Europe. Geopolitical and geo-economic
	unity of third world countries. The main features of
	developing countries. Peculiarities of modern
	economic situation of third world countries. The
	location and differentiation of developing countries
	into the world economy
Integration processes in world	Background, objectives and stages of economic
economy.	integration. Forms and levels of development of
	modern integration associations. The relationship
	of the integration process with the level of
	development of productive forces,
	internationalization and globalization. The EU as
	the most advanced integration Association.
	Economic, organizational and financial structure of
	the EU, their place and influence on the evolution of
	centrifugal and centripetal processes in the group.
	The introduction of the single European currency
	and its implications. North American free trade
	area.
Consumer potential of the world	Dynamics and structure of the world's population.
economy	The concept of human capital. The age structure.
·	The quantitative and qualitative aspects of labour.
	The problem of employment. The level of
	education. Consumer patterns of different cultures.
	Regional features of consumption. The concept and
	scope of population migration. The types of
	migration and economic consequences for
	countries. State regulation of external labour
	migration. Consumer models of mobile populations
Socio-economic trends consumption	A new "Global middle class", its consumer
in the world	patterns, demographic characteristics, socio-
	cultural aspects. The gap between "rich and poor"
	as one of backbone factors of changing consumer
	patterns in the world. The impact of trends in
	health care on consumer behaviour in developed
	and developing countries. The impact of
	globalization on consumer habits. Reducing the
	time of decision to purchase
Sustainable development and	Especially the concept of "Sustainable
consumption	development" and the regional specificity of the
_	transition process to the last. Corporate Social
	Responsibility and its impact on consumer behavior
	in developed countries. The development of civil
	society, the awareness of responsibility for resource
	support for future generations. The changes in
	consumption patterns, the formation of a new style
	of life, the greening of consumption.
The impact of digital technologies on	Virtualization of Commerce and consumption. The
consumer and marketing strategy in	influence of social networks on consumer behavior.
the world	Collaborative consumption and its modifications.
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Features of influence of mass media on consumer
habits in different regions of the world. The role of
gamification, personalization and other elements of
interaction with the consumer. The impact of
Multinational Companies on consumer behavior in
different regions. Particular the issue of
"adaptation-standardization" in the Internet space.
The theory of generations Z and Y

Develope	er:
Phd, associate	professor marketing dept.

Course name	International economics
Course volume, ECTS/hours.	3/108
CO	URSE CONTENTS
Course parts	Topics
Topic 1. Modern international	The object, subjects, trends and features of the
economics. Concept and types of	mechanism of realization of international
theories of international trade	economics. Russian Federation in the system of
	modern international economics. The classical
	theory of international trade: mercantilist model,
	the theory of absolute advantages of Adam Smith
	and comparative advantage David Ricardo: history
	of development, the main provisions and
	recommendations for trade policy. Empirical
	testing of theory of comparative advantage: test
	Mcdougal
Topic 2. International trade in the	Modern international trade and its main indicators.
system of International Economics	The valuation principles of international trade
	performance. Features of the geographical and
	commodity structure of international trade. Factors
	determining the necessity of international trade.
	Differences in intra-industry and inter-industry
	trade. The calculation of the index of intra-industry
	trade has Thicken-Lloyd. The tools of analysis of
	international trade: the calculation of the indicator
	"trading conditions". International trade and
	economic growth (import substitution, neutral and

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	exporter-oriented economic growth). "Ruining" the growth and the conditions for its determining: the analysis of J. Bhagwati
Topic 3. State regulation of	Directions and forms of the modern foreign policy
international trade: the theory and	of States. Liberalization and protectionism in world
practice.	trade. Analysis of arguments for and against
•	protectionism and liberalization. Classification of
	tools of foreign policy of States. Characterization
	and classification of modern methods of tariff
	regulation of foreign trade. The nominal and the
	actual level of protection of national manufacturers.
	A cascading tariff structure. The consequences of
	introduction or change of tariff for manufacturers,
	consumers, government, nation. Classification of
	non-tariff barriers and their role in the regulation
	of international trade.
Topic 4. International finance and	The nature of the mechanism and forms of
capital markets.	international capital flows. The theory of
	international capital movements. The economic
	consequences of international capital flows. Direct
	and portfolio foreign investments and their
	performance. International borrowing and lending.
	The scale of international capital flows and their
	distribution in the modern global economy. State
	and interstate regulation of the international
	movement of capital. The concept of investment
	climate and its conditions in individual countries.
	The role of free economic zones in the world
	economy: their function and classification. Offshore
	areas. The place of Russia in the field of
Tonio 5 State payment balance as a	international investment.
Topic 5. State payment balance as a	Balance of payment: concept, basis of preparation, characterization, and classification methods of his
unifying indicator in International Economics	articles. Active and passive balances of payments.
Economics	Factors influencing the balance of payments. The
	theory of the balance of payments. The structure of
	the balance of payments: trade balance, current
	account balance, official balance of payments.
	Features of the balance of payments methodology.
	The impact of the balance of payments on the
	country's economy and basic methods of its
	regulation. The analysis of the balance of payments
	leading countries of the world. The modern
	condition of the Russian balance of payments.
Topic 6. International monetary and	The concept and features of development of
financial relations.	international currency relations at the present
	stage. The nature, structure and evolution of the
	world monetary system. The relationship and
	differences of national and world currency systems.
	The concept of currency and its types. Exchange
	rate: definition and classification types. Factors

affecting the value of the exchange rate. Methods to
estimate and predict the dynamics of the exchange
rate. The concept, framework, functions,
participants and characteristics of the foreign
exchange market. Features of the currency policy of
the state. The place and role of the international
monetary and banking organizations in the system
of international economic relations

Developer:	
Phd, associate professor marketing dept.	

Course name	International Marketing		
Course volume, ECTS/hours.	3/108		
	COURSE CONTENTS		
Course parts	Topics		
Topic 1. The	The importance of international marketing. The essence of the concept of		
essence and	"international marketing". Principles and methods of international		
concept of	marketing, target orientation on complexity in international marketing,		
international	types of international business activity. The advantages of a foreign		
marketing	market. Characteristics of the main stages of the transition to international marketing: traditional exports, export marketing, international marketing, global marketing. Features of marketing in foreign markets. The nature of the basic motives, reasons and stages of internationalization of the firm. Comparative characteristics of multinational and global companies. The main provisions of the transition from international to global status. The activities of transnational corporations (TNCs). Styles of the behavior of		
Topic 2.	firms in the international market Controlled and uncontrolled factors of the international market, the		
International,	mechanism of their influence on activity of firm. The characteristics of		
macro and micro-	the economic, political and legal environments of international business.		
environment of the	Their relationship. The types and characteristics of barriers to market		
company	entry. Culture, its place in international marketing, the composition of the		
	cultural environment. World market organizations. The world market		
	producers		

Topic 3. Marketing
research in global
markets. The
choice of the
foreign market.

Marketing research in global markets. The composition and content of the project of marketing research. The validity and reliability studies of the external market. The main problems encountered when conducting the research. The definition of the objectives of the study the international market. The types, significance and sources of information in the market research, the sequence of gathering and processing information for conducting marketing research.

Characteristics of research methods the international market: Desk study, field research, consumer and industrial research. Features of the segmentation external market. Four-stage model of market selection.

Marketing analysis of product-country. Ways of assessing the attractiveness of various international markets. Assessment of the competitiveness of the firm. A comprehensive assessment of the competitive position of the company. Purchasing behavior in foreign markets. The order of the choice of competitive strategy. The choice of strategy in the implementation of the product abroad

Topic 4. Ways of entering foreign market.

The process of selecting the method of entering the foreign market. Characteristics of strategies of entering international markets. The essence of the main forms of participation of enterprises in international markets: exporting, licensing and franchising, joint ventures, strategic alliances and private branches. Their advantages and disadvantages. Particular forms and means of technology transfer. The types of international cooperation in the field of innovative entrepreneurship.

The essence of the factors contributing to a favorable business climate, their impact. Foreign direct investment as an instrument of competition in international markets. The essence and the main types of free economic zones. Forecasting potential foreign markets. The types of joint ventures, the main aspects of the search for a partner. Risks of joint activities, common mistakes, risk management in the joint activities

Topic 5. License in international business. Franchising

The essence of the concepts "license agreement", "patent", "franchising", "know-how", the "contract manufacturing", "management by contract", "joint ownership enterprises", etc. features of licensing of trade in international business. The types of technology transfer. The specifics of the calculations in transactions with licenses. Features market penetration through licensing. Meaning of franchising, advantages and disadvantages. The experience of foreign countries.

The types of franchising, the comparative characteristics of each species, the benefits of franchisor and franchisee. The main types of franchising

Topic 6. The distribution system in international marketing.	The relationship aspects of General management and international product strategies. The essence and definition of the competitiveness of the product. The scheme of evaluation of the competitiveness of the product. The conditions of application of different variants of modification of the product for the foreign market. Scheme of the strategy to develop an international strategic product. Features of the organization of the distribution of goods on international markets and commercial networks, the overall structure of distribution channel in international marketing.
Topic 7. Pricing in international marketing	Causes of price volatility in international markets. The multiplicity of prices. The essence of the factors influencing the price level. Characteristics of the process in the development of pricing policy of the enterprise on the foreign market. Features of establishing export prices. Varieties of prices. The sequence of setting prices for export products. The characteristics of different methods of calculating export current prices. The procedure for calculating the export price of the product. The procedure for calculating the various types of customs payments and duties.
Topic 8. Marketing strategy in foreign markets.	The globalization of the economy and the strategy of international development. Types of marketing plans, their content and interrelationship. Different structures of the international departments. The order of registration of commercial operations in foreign trade activities. Principal transactions in international markets. Scheme of export and reexport transactions and leasing transactions. Determining the causes and level of risk in international business, risk management in foreign trade activities. The order of calculations of the effect of the enterprise activities on the external market as well as export and import.

Developer:	
Phd, associate professor marketing dept.	

Course name	Managerial Decision Making
Course volume,	3/108

ECTS/hours.	
	COURSE CONTENTS
Course parts	Topics
Solution in the management system	The concept and essence of management decisions. Typologies of management decisions. Requirements for management decisions.
	A set of elements of a management decision. Preparation, adoption
	and implementation of management decisions. Control over the
	implementation of the decision. The manager in the process of making and implementing the decision. Negative consequences of
	management decisions.
Fundamentals of decision	Basic concepts and definitions of decision-making theory.
theory	Conditions for making a decision. The quality of the management
	decision. Conditions and factors determining the effectiveness of
	management decisions. Objective and subjective factors. Concepts, principles and paradigms of solution development. The
	concepts of "system", "rational solutions", "the best solution". A
	model of a problem situation. The task of analyzing the problem,
	the task of obtaining information, the task of modeling
	preferences, the task of choice, the task of evaluating the actual
Management decision-	effectiveness of solutions. Stages of the management process. The place of the decision in the
making process	management process. The structure of the management decision-
maning process	making process. Stages and operations of the process of making
	and implementing a management decision. The sequence of
	management procedures in the adoption and implementation of
	management decisions. The order of the head's work in the
	development and implementation of management decisions. The general scheme of the manager's work in developing a solution
	and the organization of its implementation.
Methods of solving	Methods of solving problems of substantiation of management
problems of	decisions. Multi-criteria selection and evaluation systems. The
substantiation of	structure of the evaluation system. Formation of a list of criteria.
management decisions	Determination of the comparative importance of criteria. Generalized criteria. Quantitative and qualitative expert
	assessments. Methods for solving the measurement problem.
	Methods of obtaining information for analyzing conditions and
	identifying the "mechanism of the situation". Methods of forming
	alternatives. Methods for solving the problem of evaluating
	alternatives. Methods of modeling preferences. Basic preference models.
Methods of managerial	Statement of the problem of substantiation of decisions in terms of
decision-making in	certainty. A model of the decision-making situation in terms of
conditions of certainty	certainty. Technologies for solving problems by scalar criterion.
	Effective alternatives and technologies for finding them.
	Technologies for finding effective solutions, taking into account
	the relative importance of criteria. Technology for the implementation of basic methods for solving multi-criteria
	problems.
Methods of managerial	The concept of uncertainty and risk. Analysis of the external
decision-making in	environment and its impact on the implementation of alternative

conditions of uncertainty	solutions. Organizational methods for reducing uncertainties.
and risk	Components and sources of risks in management. Management
	risks in the adoption of SD. A model of the decision-making
	situation in conditions of uncertainty. Decision-making
	technologies in conditions of stochastic risk. Decision-making
	technologies in conditions of behavioral risk. Methods and
	technologies of decision-making in conditions of "natural"
	uncertainty.
Implementation of	Organization of the implementation of the management decision.
management decisions	Development of an action plan. Setting tasks for subordinates,
	organizing interaction and comprehensive support for the
	implementation of a management decision. Control of the
	implementation of the management decision. Analysis of the
	results of the implementation of the management decision.
Personnel decisions	Features of personnel decision-making. Management decisions: on
	the formation of a personnel management system; on providing
	business with personnel; on hiring personnel; on the results of
	employee certification; building a system of personnel motivation,
	career planning and professional promotion; staff release.
Methodological	The concept of automation of management decision support.
foundations of automation	Types of management decisions and forms of their support.
of managerial decision-	Classification of decision support systems. Organization of
making	information support for management activities. The structure and
	main tasks of automated information and reference systems.
	Database design technology. Organization of computational
	support for management activities. Organization of intellectual
	support of management activities. Organizational basis for the
	development and application of expert systems. Methods of
	intellectualization of automated information systems

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Phd, associate professor marketing dept.

Course name	Trade Marketing	
Course volume, ECTS/hours.	3/108	
COURSE CONTENTS		
Course parts	Topics	

CONCEPT AND KEY TASKS	THEME 1. CONCEPT AND KEY TASKS OF
	TRADING MARKETING
	Introduction to the discipline. The subject, goals
	and objectives of the course. The concept of trade
	marketing. The objectives of trade marketing. The
	main objectives of trade marketing. Complex
	marketing marketing.
	THEME 2. RETAIL TRADE FACTORS.
	Functions retail. Retail Success Criteria. Retail
	branding.
STORE LAYOUT	THEME 3. CHOICE OF LOCATION OF THE
	STORE.
	Factors affecting the choice of location of the store.
	Analysis of the site to select the location of the
	store. The main stages of the decision to choose the
	location of the store. Assessment of the
	attractiveness of the regions. Types of location for
	the store. Classification of shopping areas based on
	distance from the store. Comparative
	characteristics of shopping areas. The main criteria
	for selecting the location of the store.
	THEME 4. INTERNAL LAYOUT OF THE
	STORE.
	The main factors affecting the location of the goods
	in the store. The main models of store layout. The
	location of product groups. Location of the main
	and additional points of sale. The division of
	product groups.
	THEME 5. MERCHANDIZING.
	The main tasks of merchandising. The rules of the
	calculation of the goods. General rules for the
	layout of the trading floor. Planogram The rule of
	the "Golden Triangle". Distribution of retail space
	by quality
ASSORTMENT MANAGEMENT	THEME 6. MERCHANDIZING.
	Standards merchandising for a retailer. Standards
	merchandising for the supplier. The ideology of the
	main calculations. Types of display goods. Visual
	merchandising. Ways to increase sales with
	merchandising
	THEME 7. ASSORTMENT MANAGEMENT IN
	RETAIL.
	The concept of category management. Stages of the
	formation of the range in the store. Assortment
	management strategy and tactics. Segmentation
	buyers. ECR system
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	THEME 8. ASSORTMENT POLICY. The main components of the assortment policy. Product classifier. Assortment matrix. Assortment minimum. The width and depth of the range. The balance of the range. "Hard" and "soft" categories. The efficiency of the use of retail space
INCENTIVE PROMOTION	THEME 9. INCENTIVE PROMOTION Types of sales promotion. The main means of sales promotion. Classifications of sales promotion activities. Key points for developing successful interventions to achieve them. Direct and indirect sales promotion. Goals and sales promotion mechanisms.
	THEME 10. POSM TYPES Determination of POSM and points of sale. EYE- stoppers. POSM design. POSM development rules. Types of POSM. The main mistakes and shortcomings of POSM
	THEME 11. EAN codes The concept of EAN-codes. Decryption Authorized organizations. The most interesting facts about EAN-codes.

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Phd, associate professor marketing dept.

Course name	Marketing metrics (effectiveness of marketing projects)
Course volume, ECTS/hours.	4 / 144
	COURSE CONTENTS
Course parts	Topics
Topic 1. Marketing information system. Principles of construction and content.	Marketing information system as a basis for evaluating the effectiveness of activities. The intended purpose of the MIS. Determination of the need for information. Macro, meso and microenvironment indicators.
Topic 2. Indicators characterizing the financial and economic situation	Financial indicators as a basis for assessing entrepreneurial activity. Sources of information: balance sheet and profit and loss statement.

Topic 3. Indicators characterizing commodity production	The composition of the group of indicators of production of goods and services and their sources.
Topic 4. Indicators of the distribution system.	The composition of indicators of sales activity and their sources. Estimation of numerical and weighted distribution. Metrics of digital distribution. Evaluation of on-line sales.
Topic 5. Indicators and evaluation of communication with the client.	The composition of indicators of communication activity and their sources. Digital marketing metrics. WEB indicators. Evaluation of the effectiveness of on-line promotion.
Topic 6. Market indicators of the (external) activity of the enterprise	The composition of market activity indicators and their sources. Assessment of the competitive position of the enterprise.
Topic 7. Evaluation of the profitability of the market segment.	Determination of profitability: size, availability, profitability, prospects (dynamics). B2B and B2C segments.
Topic 8. Evaluation of the efficiency of the enterprise	Methods for evaluating effectiveness: parametric and expert methods. Forecast and actual performance assessments. Evaluation of the effectiveness of the investment project: BDD, ID, GNI
Topic 9. Evaluating the effectiveness of marketing activities	Comprehensive indicators of the company's marketing activities. Events, their characteristics, cost. The goals and capabilities of the company and the marketing budget.

Developer:

Phd, associate professor marketing dept. Yampolskaya D.O.

Course name	Marketing management in international companies	
Course volume, ECTS/hours.	4 / 144	
	COURSE CONTENTS	
Course parts	Topics	
Section 1. Analysis of the company's business environment	Topic 1.1. Principles of marketing planning. Types of goals and objectives of a modern organization in the conditions of market activity. Topic 1.2 Analysis of the organization's activities in market conditions. Weaknesses and strengths of the organization. Marketing performance indicators of a commercial organization. Topic 1.3. Analysis of the organization's activities in market conditions. External analysis.	

	Topic 2.1 Marketing strategy and its formation. The company's marketing strategy and functional marketing strategy: definitions and fundamental differences.
Section 2. Marketing strategy	Topic 2.2. Market segmentation. The stage of developing a functional marketing strategy: segmentation. Target segment selection: aggregation, differentiation, concentration.
	Topic 2.3. Positioning. The stage of developing a functional marketing strategy: positioning.
	Topic 3.1. Product offer planning. Development of a commercial offer (price offers). Assortment and brand policy.
Section 3. Development of a marketing plan. Marketing	Topic 3.2. Distribution policy. Online and offline trading. Selection of the distribution channel.
Tools	Topic 3.3. Promotion policy. Marketing communications. The use of digital marketing for communication with the target group.
	Topic 3.4. Formation of a marketing plan and budget calculation. Evaluation (forecast) of the result of marketing planning.

Developer:

Phd, associate professor marketing dept. Chernikov D.O.

COURSE ANNOTATION

Education program <u>38.04.02 «Management»</u> (profile «International Marketing and business»)

Course name	Integrated marketing communications	
Course volume, ECTS/hours.	2/72	
COU	URSE CONTENTS	
Course parts	Topics	
Section 1.	Theme 1. Expanding the boundaries of marketing activities: the transition from the traditional to the personalized approach	
Theory and Background	Topic 2. Creating a visual and emotional identification of the brand.	
Section 2.	Topic 3. Communicative mix as an element of the marketing mix	
Communication mix	Topic 4. Applied tools of PR-technologies	
	Topic 5. Actual issues of advertising development	

Section 3.	Theme 6. Strategic planning of an advertising campaign
From planning to implementation	Theme 7. Creative advertising campaign planning
	Topic 8. Fundamentals of direct marketing and sales promotion management
Section 4.	Theme 9 Theme 10. Modern technologies of Internet communications
Implementation technologies	Social Media Marketing
	Theme 12. The program of consumer involvement in the communication process. Crowdsourcing technology
	Topic 13. International aspects of marketing
	communications. Adaptation of the program
	of advancement to regional specificity

Developer:

Course name	Global Retail Networks
Course volume, ECTS/hours.	3/72
COURSE CONTENTS	
Course parts	Topics
Topic 1. Modern tendencies of development of retail trade	The meaning and function of retailing. Forms of retail trade. Modern trends in world commodity markets. The influence of macro factors on the modern structure of retail trade, both globally and at the regional level. Changes in the structure of distribution channels. Success factors in the retail trade. Long-term and medium-term prospects of development of retail trade by region.
Topic 2. Retail formats	The concept of format retail company and its main features. Features of the organization and structure of retail formats. The theory of the evolution of the retail trade. The impact of digital technologies on the development of retail formats. Vertical and horizontal integration of trade enterprises.

Topic 3. Features of trade networks structure	Characteristics of the trade network. Options for the establishment of trade networks and the fundamental complexity of their formation. A strategic model of trade network development. Wholesale trade and distribution channels. The role of franchising in the formation of modern retailers. The types of Franchising agreements
Topic 4. Transnational companies	The concept of international corporations in the Annex to the retail trade. The distinctive features of multinational corporations and their typology. Structure of TNCs. Transnational and multinational corporations. Transfer prices. Stages of formation and evolution of transnational corporations. Modern features of the activities of TNCs and their strategies. The role of multinational corporations as subjects of international economic relations. TNCs in world regions: differential impact and the characteristics of their activities in developed, developing and transition economies. The effects of TNC activities in the world economy and problems of its regulation
Topic 5. The distribution networks at foreign markets	Macroeconomic factors of retailers on foreign markets. Problems of international positioning. The analysis and selection of target markets for expansion. Outlet retailers to the international market. The complexity of adaptation / standardization.
Topic 6. Leading global retail network	Structure and development characteristics of the leading retail chains in the world. The form of ownership. Competitive advantage. The factors which have or will impact success. Regional peculiarities. Assortment policy. Methods of entering foreign markets. Globalization and retail chains. Procurement and competition policy.
Topic 7. Features of the logistics structure of global retail chains	The concept of "supply chain Management" in the global retail chains. Features of retail distribution systems at the international level. Push and Pull logistics. Technology "Just-in-time" and "Effective Consumer Response". Warehouse activity. Inventory management. Features of procurement.
Topic 8. Features of marketing at global retail chains	The differences between the marketing of national and global retail chains. The philosophy and mission of the global retail chains. Relationship of strategic and operational marketing. The influence of culture. Segmentation. The structure of distribution channels.

COURSE ANNOTATION Education program 38.04.02 «Management» (profile «International Marketing and business»)

Course name	Strategic analysis
Course volume, ECTS/hours.	3 / 108
COURSE CONTENTS	
Course parts	Topics
Section 1. Introduction to "Modern strategic analysis"	Theoretical problems of competition and modern strategic analysis. International economic integration and strategic analysis problems.
Section 2. Methodology of strategic analysis.	General methodological issues of strategic competitive analysis. Assessment of conditions for entering international markets. Analysis of political, legal, economic, socio-cultural and technological environment of business.
Section 3. Tools for strategic analysis of modern business	Industry and competitive analysis. Resource analysis and competencies. Sources of competitive advantage
Section 4. Strategic alternatives and strategy formulation	Approaches to strategy development and selection process. Corporate strategy. Business strategies and industry life cycles. Modern trends in strategic management.

Developer: Phd, associate professor marketing dept.

COURSE ANNOTATION

Education program <u>38.04.02 «Management»</u> (profile «International Marketing and business»)

Course name	International marketing strategies
Course volume, ECTS/hours.	2/72
COURSE CONTENTS	
Course parts	Topics
Section 1. The concept and main characteristics of global markets	Topic 1. Introduction to International Marketing Strategies. The structure of the international marketing strategies course. Definition of international marketing strategies. the essence, goals, objectives and principles of international marketing strategies Topic 2. Factors influencing organizational behavior and markets in International Marketing Strategies. International marketing and globalization. The growth of global protectionism. Strengthening the role of TNCs. Harmonization of world standards. The impact

	of the latest information technologies and electronic
	communications on the development of international
	marketing activities. International marketing and the
	global economic crisis.
Section 2.	Topic 3. Marketing research in International
Making marketing decisions in global	Marketing Strategies. Information system in
markets	International Marketing Strategies. Structure, content
markots	and sources of international marketing information.
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	Goals and methods of international marketing
	research. Technology of international marketing
	research. Types of marketing research. The choice of
	performers depends on the type of research. Methods
	of processing marketing information. International
	marketing research on the Internet.
	Topic 4. Management decisions in B2B companies.
	The concept of a management decision. Types of
	management decisions. Classification of management
	decisions. Efficiency of management decisions. The
	unit responsible for decision-making (DMU-Decision-
	Making Unit) is the Purchasing Center (TBC).
Section 3.	Topic 5. Products and the formation of added value of
Global products and features of their	GCR products. The role of the product in International
	<u> </u>
implementation	Marketing Strategies. Features of the global
	commodity policy. Systematization of factors
	determining the development of global trade policy.
	Requirements for a global product. Features of the
	formation of a global assortment. Quality management
	of global goods and services
	Topic 6. Market formation for a new global product.
	Factors of the economic and financial environment in
	international marketing. Regional economic unions:
	their impact on the international marketing activities of
	companies. Foreign currencies and international
	marketing activities. The importance of international
	financial and economic organizations for the
	regulation of international economic relations.
Section 4.	Topic 7. Strategic planning in International Marketing
Strategic planning in global markets	Strategies. Economic evaluation of the effectiveness of
Samegre planning in groom markets	the company's international marketing activities. The
	importance of organizing the company's international
	marketing activities. International marketing
	_
	management. Stages of international strategic
	planning. Comparative characteristics of national and
	international strategic marketing planning. The main
	sections of the marketing plan when the company
	enters foreign markets. International marketing control

Topic 8. Pricing strategy in International Marketing
Strategies. The value of price in international
marketing. The concept of the world price. The main
types of world prices and their features. Pricing factors
in foreign markets. The mechanism and stages of the
formation of the export price. Pricing strategies in
international markets. Problems of price
discrimination. Features of TNK pricing policy
Topic 9. Procurement and industrial distribution
strategy in International Marketing Strategies.
Organization of distribution channels and promotion
of goods in international marketing. The main types of
sales structures. Own sales bodies. Third-party sales
organizations. Sales organizations abroad. Criteria for
the selection of channels for the distribution of goods
in foreign markets. The importance of international
logistics. Problems of unlicensed trade in international
marketing.

Course name	Managerial Economics
Course volume, ECTS/hours.	3/108
COURSE CONTENTS	
Course parts	Topics
Topic 1. The concepts of enterprise model	The concept of enterprise model and its economic objectives in the long and short term.
	Transaction costs. The hypothesis of profit maximization.
	Non-economic objectives of the company and the social responsibility of business.
	The hypothesis of maximizing shareholder wealth. Market value added and economic value added
Topic 2. Alternative models of firm behavior	The profitability of the company and access to the world market, international competition
	Alternative models of firm behavior: profit maximization, maximize sales, maximizing growth, behavior management,

	movimine value added (Ionanese model)
	maximize value added (Japanese model).
	Complexity of the application of alternative
	models
Topic 3 Demand and supply	Methods for assessing demand.
	Consumer balance. Marginal utility and
	consumer surplus. The effect of advertising
	and promotion. Basic methods of forecasting
	demand - mechanical and barometric model.
	Monopolistic competition and
	oligopoly, the main differences. Features of
	pricing in an oligopolistic market. "Price
	leadership" and "a broken curve of demand,"
	price stability in oligopolistic markets. Cartels
	and collusion. Non-price factors
	differentiating the prices of the products
	under conditions of monopolistic competition
	and oligopoly.
Topic 4 Elasticity issue	The economic concept of elasticity.
- special according to the special spe	Price elasticity of demand, factors of
	influence and methods of its measurement.
	Arc and point elasticity, their differences and
	application in practice. The degree of
	elasticity of demand. Factors of elasticity.
	The influence of elasticity on the price
	of products and size of production. The
	elasticity of demand for factors of production.
	Short-term and long-term elasticity of supply
	and demand. The relationship between
	elasticity of demand and income of economic
	agents. Marginal revenue and demand curve.
	Cross-elasticity of substitute products and
	complementary products. Elasticity of
	demand revenue. Other indicators of elasticity
Tario 5 Casta in Managarial Economica	<u> </u>
Topic 5. Costs in Managerial Economics	Theory and nature of costs in
	management decisions. Types of costs:
	alternative and straight, sunk and other.
	Accounting and economic costs. The initial
	and replacement cost.
	Costs and production, common
	variables and marginal costs. Economic,
	accounting, and normal profit. The critical
	level of loss and interruption. The
	development of a competitive market in the
	long term. "Zeroing out" the profits.
	"Decentralized" profit centers.
	The relationship of strategic
	management and market trends. Objectives
	pricing. Optimal pricing in various markets.
	The impact of price discrimination on social
	welfare. Analysis of the price cartel. Pricing

	for the full cost and incremental cost. Transfer prices. Other pricing practices.
Topic 6. Production function and Capitail	Production function, the distinction
investments	between short-term and long-term production
	function. The value of production functions in
	management decisions. Short-term analysis of
	total, average and marginal product.
	Optimizations of the production function and
	profit maximization.
	Capital investment budgeting.
	Leverage. Evaluation of cash flow and capital
	appreciation. Types of management decisions
	on the analysis of the effectiveness of planned
	investment. Evaluation of the investment
	programs.
	Types of managerial decisions by
	analyzing the effectiveness of planned
	investment. Evaluation investment program:
	method net present value method and internal
	rate of return. The rate of return on
	investment. Calculation of net present value

Course name	Management organisation theory
Course volume, ECTS/hours.	3/108
CO	URSE CONTENTS
Course parts	Topics
Topic 1. Historical and theoretical foundations	Modern theory of organization. Taylorism. Fayol principles of management. M.Veber and burocracy concept. Human relations model. The contribution of A.Barnard to the modern theory of organization. A model based on resources: key issues, limitations. The institutional model of the organization. The model of transaction costs. The rational model of randomness (situational theory). Conceptualization of new organizational forms. Limitations of traditional approaches in the analysis of inter-firm networks. The concepts of Miles and Snow. Neotaylorism.

Topic 2. Organization structure –	Defining the organizational structure. Functions of the organizational structure. Mechanisms and tools of the components integration of the organizational system. Differentiation and integration as a structuring force. Mechanical and organic organization structure. Positive and negative effects of formalization for the organization of joint activities. The measurement of formalization.
Topic 3. Organization structure: Context characteristics—	Contextual characteristics of the organization. The objectives and strategies of the organization: concept, types of goals, multiplicity of goals. Mission, strategy, operational plans as management tools.
	The size of the organization. Large and small organizations: the problem of efficiency. Technology organization. Types of technologies, their characteristics. Organizational culture: concept, functions, types. External environment: concept, structural characteristics, types of environments. Interrelation of structural and contextual characteristics.
Topic 4. Organization structure plans	Classification of organizational structures. Functional structure: characteristics, conditions, effectiveness, restrictions on the use. Divisional structure: characteristics, conditions,
	effectiveness, limitations of use. Matrix structure: characteristics, conditions, effectiveness, limitations of use. A network organization. The virtual organization. The diversity of structures in the organization. The ratio of different categories of staff as a structural feature of the organization.
Topic 5. Organization design	Symptoms of structural inconsistencies. The relationship of orgprojecteconomica with strategic planning. The goals and objectives of organization. Stages of organizational designing. The impact of strategic choice on the structure of the organization. The relationship of the size of the
	organization and its structure. The relationship of technology with other characteristics of the organization. The impact of technology on structure. The structure of the environment. The influence of external environment on organization structure. The influence of contextual characteristics on organizational relationships.

Topic 6. Organization effectiveness	The concept of efficiency of the organization.
	Efficient and cost effective. Approaches to
	evaluating the effectiveness of the organization.
	Goal approach to effectiveness.
	Resource approach: provisions, indicators,
	indications and contraindications. The approach
	"healthy system": the nature, targets, advantages
	and disadvantages.
	The approach of strategic groups. The concept of
	strategic groups, interest groups. The indicators
	used in the approach, limitations. System model of
	efficiency.
	Four multiple criteria of organizational
	effectiveness. Organization as sisters contradictions:
	a model of efficiency. Criteria and factors of
	organizational effectiveness
Topic 7. Personality vs	Personality characteristics: values, attitudes, their
Organization: interaction aspects	formation and change; ability and skills, the "big
	five" concept. The influence of personality
	characteristics on organizational behavior of the
	individual.
	Motivation as the basis of organizational behavior.
	The concept of motivation, motivation, stimulus,
	and incentives. The model of motivation as a
	process. Theories of motivation. Motivation and
	performance of the individual.
	The entry of a person into the organization. The
	theory of role behavior.
	Status and organizational behavior. Job
	satisfaction: the Concept of organizational
	commitment. Quality of work life. A study of
	satisfaction and organizational commitment.
Topic 8. Behavior management in	Organizational management of motivation.
organization_	Motivation through goal-setting.
	Feedback. Assessment of the work.
	A study of the effectiveness of the system of
	controlling the behavior of individuals in
	organizations.
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Topic 9. Group genesis and	The group in the organization. The group's
dynamics in organization	influence on the behavior and effectiveness of
	individuals.
	Social facilitation and social inhibition. The concept
	of the group.
	The types of groups. The Genesis and development
	of small groups.
	Factors influencing the effectiveness of groups in
	organizations.

	Conformity as a factor of group interaction. The conformal factors of behavior
Topic 10. Personality behavior regulation in a group	Norms and group effectiveness. The definition of the concept, mechanisms of formation, characteristics of group norms, functions in the group process. How to change group norms. The group cohesiveness. Factors group cohesion.
	The influence of group cohesion on the effectiveness of the group's activities.
Topic 11 Group behavior	Leadership in the group: the relationship between
management in an organization –	the concepts. Theory of leadership. Group decision- making.
	The process of group decision making. Characteristics of group tasks. The phenomena of decision-making process of the group. Ways to organize group discussions.
	The influence of minorities on the decision. The concept of team. Kinds of commands. Building an effective team
Topic 12. Organization change management	Innovation: concept, types. Types of reactions to innovations in the organization.
	The causes of resistance to innovations. Strategies to overcome resistance to innovations.
	Tactics of implementing change. Management support organizational changes

Course name	Management Research Methodology	
Course volume, ECTS/hours.	3/108	
COURSE CONTENTS		
Course parts	Topics	
1 Modern methodological approaches to the identification and assessment of management problems.	Evolution of methodological approaches in management. Review of quantitative and qualitative methods of identification of	

	management problems. Modern methods of
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	production management
2Experiment as a way to identify	Types of experiments in the research of
management problems	management problems. Methods of staging an
	active and passive experiment.
	Methods of collecting, processing and evaluating
	the quality of information obtained during the
	experiment.
3Methods for prioritizing	Scaling. Operational measurement procedures.
management problems	Methods of ranking alternatives. Hierarchy
	Analysis method
4Methods for evaluating the	The management system of an economic agent as a
effectiveness of management systems	nonparametric system of the "black box" type.
of homogeneous economic agents	Methodology of analysis of the functioning
	environment: basic concepts and principles of
	comparative evaluation of latent variables.
	ASF models with input and output orientation.
	Accounting for economies of scale in ASF models
5 Practical applications of the	Formation of a reference set for evaluating the
methodology for analyzing the	comparative effectiveness of management systems.
functioning environment	Determination of inputs and outputs of the control
	system. Definition of the concept of efficiency.
	Methods of working with unwanted outputs.

Course name	Finance organizations		
Course volume, ECTS/hours.	3/108		
COUL	COURSE CONTENTS		
Course parts	Topics		
Section 1. Fundamental concepts of financial organizations.anizations.	The concept of an efficient market. Changing the valuation of money over time. Analysis of discounted cash flows. Opportunity costs. Balanced portfolio theory. The ratio between risk and return. Market risk assessment. A model for assessing the profitability of financial assets. The concept of the β-coefficient. The theory of arbitrage pricing. Valuation of stocks and bonds. The theory of options and their evaluation.		

Section 2. Short-term financial	Analysis of financial activity. Assessment of
decisions.	working capital needs. Working capital
	management policy. Planning the duration of the
	operational cycle. Working capital financing.
	Spontaneous financing. Short-term loans. Money
	management. Forecasting cash flows. Inventory
	management and control. Ways to improve the
	efficiency of the supply chain.
Section 3. Capital investment planning	Formation of the capital investment budget.
	Methods of project evaluation. Net present value
	(NPV). Internal Rate of Return (IRR).
	Comparison of NPV and IRR criteria. The
	present value of future costs. Change in the price
	of capital. Change of net circulating capital. The
	impact of taxes. Liquidation value.
Section 4. Sources of corporate	The components of capital and their price. The
financing.	price of the source "borrowed capital". The price
0	of the source "preferred shares". The source
	price is "retained earnings". The price of the
	source "ordinary shares of the new issue". A
	model for assessing the profitability of financial
	assets. Weighted average and marginal cost of
	capital. Capital structure theory Costs associated
	with financial difficulties and agency costs.
	Models of financial leverage. Calculation of the
	optimal capital structure. Managing your own
	capital. Models of sustainable growth.
	Production and financial leverage. Production
	and financial risks in the context of general risk.
Section 5. Dividend policy and capital	Dividend policy. Theories of dividend preference.
structure.	Dividend reinvestment plans. Repurchase of
	shares. Payment of dividends by shares and
	splitting of shares. The effect of financial
	leverage.
Section 6. Financial planning and	Principles of financial planning. The system of
forecasting.	forecasts and plans of the organization. Methods
Torontale.	of planning and forecasting. Budgeting as an
	organization's financial management tool.
	or Samparion & infancial management work

Course name	Corporate websites: creation and administration
Course volume, ECTS/hours.	3/108
COURSE CONTENTS	
Course parts	Topics
Topic 1. The concept of the	. The structure of determining the target
target audience	audience for each type of product or business
	segment
Topic 2. Semantics analysis	Topic 2. Semantics analysis and search for a
	semantic core to attract the consumer; Applied
	work with digital marketing tools on the
	example of Google Analytics, Yandex Metrica,
	Google Trends. Compilation of summary
	matrices for analysis and decision-making on
	promotion of SEO and other marketing tools
Topic 3. Audience segmentation	Topic 3. Audience segmentation on the example
	of 5 important issues; Definitions of five
	important issues in understanding the target
	audience and finding your buyer. Formation of
Tout A The second 64h	message lists for working with a potential buyer
Topic 4. The way of the	Topic 4. The way of the consumer (customer
consumer	journey), the search for bottlenecks in the sales
	funnel Determination of the consumer's path, consideration of the consumer's path by
	examples as an option for finding bottlenecks in
	the formation of a marketing strategy and
	improving the indicators of the sales funnel at
	each stage of interaction with the consumer.
Topic 5. The method of persons	Topic 5. The method of persons from the point of
from the point of view of	view of determining the consumer for your
determining the consumer for	product and service; The concept of the person
your product and service;	method and the use of this method for the
	formation of correct marketing messages within
	the promotion of goods and services
Topic 6. Principles of targeting	Topic 6. Principles of targeting in social
in social networks	networks and methods of working with the
	audience The concept of targeting, the search
	for a target audience in social networks, the
	compilation of the correct parameters depending
	on the business goals of the company and
	marketing strategy.

Course name	Production fragmentation and cross-border value chains
Course volume, ECTS/hours.	3/108
,	URSE CONTENTS
Course parts	Topics
Section 1. Production fragmentation and cross-border value chains in the conditions of globalization of economies.	Features of the Production fragmentation and cross-border value chains (IT) at the present stage. Factors and tendencies of development of MT. Geographical and commodity structure of MT. Dynamics of indicators of Production fragmentation and cross-border value chains. A role of multinational corporation in Production
	fragmentation and cross-border value chains Interrelation of Production fragmentation and cross-border value chains (the foreign trade flows) and PII. MT – the most important factor of economic growth in the conditions of open economy. Influence of crisis on development of Production
	fragmentation and cross-border value chains.
Section 2. Features of modern foreign trade regulation and Production fragmentation and cross-border value chains policy.	Characteristic features and features of modern foreign trade regulation. Customs tariffs. Non-tariff restrictions. Features of application of measures of non-tariff regulation. International practice of regulation of foreign trade. Evolution of process of liberalization within the GATT/the WTO. WTO as system of agreements. Agreement on agricultural industry
Section 3. Russia in Production fragmentation and cross-border value chains.	Foreign trade of Russia. Dynamics export / import structure of trade. Russia in system of regulation of Production fragmentation and cross-border value chains
Section 4. Production fragmentation and cross-border value chains in primary goods.	The major primary goods – objects of MT. Main indicators of Production fragmentation and crossborder value chains in primary goods. Features of trade in primary goods in the world goods markets. Forms and methods of trade in primary goods. Features of pricing in the world markets of primary goods. International commodity exchanges. Main tendencies of development of Production fragmentation and cross-border value chains in primary goods. The place and economic interests of Russia in the world markets of primary goods
Section 5. Production fragmentation and cross-border value chains in finished goods.	Factors and tendencies of development of the world market of finished goods. Main indicators of Production fragmentation and cross-border value chains in finished goods. Modern factors of goods competitiveness. Modern forms and methods of Production fragmentation and cross-border value

	chains in finished goods.
Section 6. Production fragmentation	Classification of services. Dynamics of Production
and cross-border value chains in	fragmentation and cross-border value chains in
services.	services. Geographical structure of Production
	fragmentation and cross-border value chains.
	Regional structure of Production fragmentation
	and cross-border value chains in services. The
	general agreement on trade in services (GATS).
Section 7. Production fragmentation	Current trends of Production fragmentation and
and cross-border value chains in the	cross-border value chains in objects of intellectual
objects of intellectual property (OIP)	property. Classification of objects of intellectual
	property. Dynamics and amount of Production
	fragmentation and cross-border value chains in
	objects of intellectual property. Forms and methods
	of trade. Main world trade license centers

Course name	Marketing audit
Course volume, ECTS/hours.	3/108
COU	RSE CONTENTS
Course parts	Topics
TOPIC 1. THE ROLE AND	Subject, goals and objectives of the course.
SIGNIFICANCE OF MARKETING	Prerequisites for the use of marketing audit.
AUDIT IN THE COMPANY 'S ACTIVITIES.	Approaches to marketing audit. Scope and main projects of marketing audit.
	Types of marketing audit. Main issues of marketing audit.
	Marketing audit process
TOPIC 2. AUDIT THE MARKETING ENVIRONMENT	Main aspects of marketing environment audit. Defining the scope of tasks when conducting an audit of the marketing environment. Analysis of the main indicators when conducting an audit of the marketing environment
TOPIC 3. MARKETING	Audit of the "Goals-strategies" complex. The main

STRATEGY AUDIT	factors affecting the "Goals-strategies" complex.
	Audit of the company's goals, objectives, and
	marketing strategy. Audit of the company's
	budget.
TOPIC 4. AUDIT OF THE	A maluria of the atmosphere of the entermise
MARKETING ORGANIZATION.	Analysis of the structure of the enterprise organization. Analysis of the functional efficiency.
WINE THE ORGANIZATION.	Analysis of the effectiveness of interaction between
	the marketing service and other divisions of the
	company.
	Optimization of the organizational structure
TOPIC 5. AUDIT OF THE	Analysis of the marketing information system.
EFFECTIVENESS OF	Analysis of the effectiveness of the marketing
MARKETING SYSTEMS.	planning system. Analysis of the marketing control
	system.
	Profitability analysis. Cost analysis.
TOPIC 6. AUDIT OF MARKETING	Criteria for evaluating elements of the marketing
FUNCTIONS.	mix.
	Analysis of goals and objectives by elements of the
	marketing mix.
	Analysis of key indicators for all elements of the marketing mix.
	marketing mix.
TOPIC 7. MARKETING AUDIT.	Building an organizational structure for
TOTIC WINNESS TO MEDIT.	marketing, defining the necessary functions, and
	establishing interaction with business units.
	Audit of the applied methods and approaches,
	analysis of the practice of using marketing tools,
	determining the effectiveness of marketing.
	Development of marketing strategies, definitions
	of the marketing mix complex to achieve the
TOPIC 8. APPLICATION OF	company's goals Stages of developing an advertising company. The
MARKETING AUDIT IN THE	definition of advertising objectives. The definition
DEVELOPMENT OF	of the target audience. Choice of media and media.
ADVERTISING COMPANIES	
	The definition of budget.
	Development of a control system.
	Preparing an audit project
TOPIC 9. TECHNOLOGY AND	Decision on the method of consulting. External
ORGANIZATION OF MARKETING AUDIT	and internal audit. Implementation of the audit project by
AUDII	independent consultants. Development of audit
	tools. Consultancy.
	Internal consulting.
	<u> </u>
	Advantages and disadvantages of types of
	Advantages and disadvantages of types of marketing audit.

TOPIC 10. MARKETING AUDIT	The sequence of the audit.
PROCESS	The system of remuneration of independent
	consultants.
	Selection of consultants.
	Factors that determine the quality of marketing
	audit

COURSE ANNOTATION Education program 38.04.02 «Management» (profile «International Marketing and business»)

Course name	Digital marketing	
Course volume, ECTS/hours.	4/144	
COURSE CONTENTS		
Course parts	Topics	
Digitalization patters in marketing	Topic 1. Omnichannel market.	
	Topic 2. Development of e-commerce.	
	Topic 3. Success stories of online stores.	
Target audience segmentation	Topic 4. Consumer on-line.	
	Topic 5. The concept of digital marketing,	
	its main goals and objectives.	
	Topic 6. Basic digital marketing tools.	
Strategic aspects of digital marketing	Topic 7. Digital forms of communication	
	Topic 8. Features of digital campaigns	
	Topic 9. Digital strategy	

Developer: Phd, associate professor marketing dept.

Course name	International economics
Course volume, ECTS/hours.	3/108
COURSE CONTENTS	
Course parts	Topics

Topic 1. Modern international economics. Concept and types of theories of international trade	The object, subjects, trends and features of the mechanism of realization of international economics. Russian Federation in the system of modern international economics. The classical theory of international trade: mercantilist model, the theory of absolute advantages of Adam Smith and comparative advantage David Ricardo: history of development, the main provisions and recommendations for trade policy. Empirical testing of theory of comparative advantage: test Mcdougal
Topic 2. International trade in the system of International Economics	Modern international trade and its main indicators. The valuation principles of international trade performance. Features of the geographical and commodity structure of international trade. Factors determining the necessity of international trade. Differences in intra-industry and inter-industry trade. The calculation of the index of intra-industry trade has Thicken—Lloyd. The tools of analysis of international trade: the calculation of the indicator "trading conditions". International trade and economic growth (import substitution, neutral and exporter-oriented economic growth). "Ruining" the growth and the conditions for its determining: the analysis of J. Bhagwati
Topic 3. State regulation of international trade: the theory and practice.	Directions and forms of the modern foreign policy of States. Liberalization and protectionism in world trade. Analysis of arguments for and against protectionism and liberalization. Classification of tools of foreign policy of States. Characterization and classification of modern methods of tariff regulation of foreign trade. The nominal and the actual level of protection of national manufacturers. A cascading tariff structure. The consequences of introduction or change of tariff for manufacturers, consumers, government, nation. Classification of non-tariff barriers and their role in the regulation of international trade.
Topic 4. International finance and capital markets.	The nature of the mechanism and forms of international capital flows. The theory of international capital movements. The economic consequences of international capital flows. Direct and portfolio foreign investments and their performance. International borrowing and lending. The scale of international capital flows and their distribution in the modern global economy. State and interstate regulation of the international movement of capital. The concept of investment climate and its conditions in individual countries. The role of free economic zones in the world economy: their function and classification. Offshore

	areas. The place of Russia in the field of
	international investment.
Topic 5. State payment balance as a	Balance of payment: concept, basis of preparation,
unifying indicator in International Economics	characterization, and classification methods of his
Economics	articles. Active and passive balances of payments.
	Factors influencing the balance of payments. The
	theory of the balance of payments. The structure of
	the balance of payments: trade balance, current
	account balance, official balance of payments.
	Features of the balance of payments methodology.
	The impact of the balance of payments on the
	country's economy and basic methods of its
	regulation. The analysis of the balance of payments
	leading countries of the world. The modern
	condition of the Russian balance of payments.
Topic 6. International monetary and	The concept and features of development of
financial relations.	international currency relations at the present
	stage. The nature, structure and evolution of the
	world monetary system. The relationship and
	differences of national and world currency systems.
	The concept of currency and its types. Exchange
	rate: definition and classification types. Factors
	affecting the value of the exchange rate. Methods to
	estimate and predict the dynamics of the exchange
	rate. The concept, framework, functions,
	participants and characteristics of the foreign
	exchange market. Features of the currency policy of
	the state. The place and role of the international
	monetary and banking organizations in the system
	of international economic relations
	of michigational continue relations

COURSE ANNOTATION

Education program <u>38.04.02 «Management»</u> (profile «International Marketing and business»)

Course name	International logistics	
Course volume, ECTS/hours.	4/144	
COURSE CONTENTS		
Course parts	Topics	
Topic 1. The concept and	Topic 1. The concept and essence of logistics The	
essence of logistics The origin of	origin of logistics. Military and economic logistics. The	
logistics	modern concept of logistics. Prerequisites and stages	
	of rapid development of logistics in the 20th century.	
	Supply chain management. The difference between	
	the logistics approach to managing material flows	

	from the traditional one. The economic effect of using logistics. The basic principles of the effective use of logistics in commercial practice. Logistics
	terminology. Functional areas and logistics concepts.
	An example of optimizing total costs through the
	introduction of logistics methods. The 7R concept.
	Logistics outsourcing. The most typical intra-company
	conflicts of various departments performing logistics
	functions
Topic 2. Procurement logistics	Topic 2. Procurement logistics The essence and
Topic 2. I focul ement logistics	objectives of procurement logistics. The importance of
	procurement logistics for the enterprise. Procurement
	Service. The principles of solving the problem of "do
	it yourself or buy". Methods of rational choice of
	supplier. Strategies for working with suppliers.
	Evaluation of suppliers based on the results of work to
	make a decision on the extension of purchases.
	Methods of countering corruption schemes in the field
	of procurement.
Topic 3. Stocks in logistics	Topic 3. Stocks in logistics Purpose and types of
Purpose and types of inventory	inventory. Possible negative causes and risks
Turpose und types of my entory	associated with an increase in inventory levels.
	Inventory management systems and their
	characteristics. Costs of order fulfillment and
	inventory storage costs. Determination of the optimal
	batch size for the delivery of products. Inventory level
	control systems. Deficit. Regulatory parameters of
	inventory management systems. Inventory
	management system for changing demand.
	Calculation of the insurance stock. Inventory
	management and rationing. Example of determining
	the optimal size of the ordered batch. The essence and
	examples of ABC and XYZ methods. "Kanban" and
	"Just in time".
Topic 4. Warehouses in logistics	Topic 4. Warehouses in logistics Definition and types
	of warehouses. Warehouse functions. Characteristics
	of the logistics process in the warehouse and
	warehouse operations. A general algorithm for
	choosing between SOP and your warehouse.
	Calculation of some warehouse performance
	indicators. Principles of developing an effective
	warehousing system. Packaging and cargo unit.
	Typical problems in the planning and implementation
	of the warehouse process. Methods of identifying
	"bottlenecks" in the warehouse economy.
Topic 5. Transport logistics	Topic 5. Transport logistics The essence and tasks of
	transport logistics. Disadvantages and advantages of
	types of vehicles. Choosing the type of vehicle.
	Transport tariffs. An example of optimizing the cost of
	cargo delivery. Criteria for choosing a carrier.
	Incoterms 2020. Planning of customs costs during

	transportation.
Topic 6. Distribution logistics	Topic 6. Distribution logistics The concept of
	distribution logistics. Tasks of distribution logistics.
	Logistics channels and their functional parts. Channel
	level. Methods of optimal placement and types of
	distribution centers in the serviced area. Building a
	distribution system. Interaction of distribution
	logistics with marketing. Types of distribution
	intermediaries and the choice of their optimal number
	and combination. Logistics intermediaries. Product
	features. Return logistics.
Topic 7. Information logistics	Topic 7. Information logistics The essence of
	information logistics and its evolution. The main types
	of information systems. DBMS. Types of automated
	control systems. The process of "computerization" of
	corporate logistics and typical problems. Informatics
	of "Supply Chain Management" - APS systems. Total
	Cost Owner Problem

	Custom and tariff regulation
Course name	
Course volume, ECTS/hours.	3/108
COURSE CONTENTS	
Course parts	Topics

Section 1. Custom and tariff regulation in the conditions of globalization of economies.	Features of the Custom and tariff regulation (IT) at the present stage. Factors and tendencies of development of MT. Geographical and commodity structure of MT. Dynamics of indicators of Custom and tariff regulation. A role of multinational corporation in Custom and tariff regulation Interrelation of Custom and tariff regulation (the foreign trade flows) and PII. MT – the most important factor of economic growth in the conditions of open economy. Influence of crisis on development of Custom and tariff regulation.
Section 2. Features of modern foreign trade regulation and Custom and tariff regulation policy.	Characteristic features and features of modern foreign trade regulation. Customs tariffs. Non-tariff restrictions. Features of application of measures of non-tariff regulation. International practice of regulation of foreign trade. Evolution of process of liberalization within the GATT/the WTO. WTO as system of agreements. Agreement on agricultural industry
Section 3. Russia in Custom and tariff regulation.	Foreign trade of Russia. Dynamics export / import structure of trade. Russia in system of regulation of Custom and tariff regulation
Section 4. Custom and tariff regulation in primary goods.	The major primary goods – objects of MT. Main indicators of Custom and tariff regulation in primary goods. Features of trade in primary goods in the world goods markets. Forms and methods of trade in primary goods. Features of pricing in the world markets of primary goods. International commodity exchanges. Main tendencies of development of Custom and tariff regulation in primary goods. The place and economic interests of Russia in the world markets of primary goods
Section 5. Custom and tariff regulation in finished goods.	Factors and tendencies of development of the world market of finished goods. Main indicators of Custom and tariff regulation in finished goods. Modern factors of goods competitiveness. Modern forms and methods of Custom and tariff regulation in finished goods.
Section 6. Custom and tariff regulation in services.	Classification of services. Dynamics of Custom and tariff regulation in services. Geographical structure of Custom and tariff regulation. Regional structure of Custom and tariff regulation in services. The general agreement on trade in services (GATS).

Section 7. Custom and tariff regulation	Current trends of Custom and tariff regulation in
in the objects of intellectual property	objects of intellectual property. Classification of
(OIP)	objects of intellectual property. Dynamics and amount
	of Custom and tariff regulation in objects of
	intellectual property. Forms and methods of trade.
	Main world trade license centers

A.M. Zobov